

## PRODUCT RETURN FORM

- Choose either A) or B) from below, fill out the form and print it. Include this return form with returned goods. Also include original purchase receipt. Return: SF-Fennica Oy / Pulju.net, Sulankaari 8 (13), 04320 Tuusula, Finland
- 2. Make sure the returned item is in original condition.
- 3. Please make sure the product is packed well so that it won't get broken during transit.
- 4. If you have any questions considering the return process, get in touch with us at: info@pulju.net or call us on +358 10 525 1825 during weekdays 10:00 16:30 GMT+2

## A) Returning goods for refund

Product	qty	Reason#	Additional information
Example product xxx	1	3	

**Reason#** - Mark reason code number for return see reason#s below:

- 1. Size too small, see B) below
- 2. Size too large, see B) below
- 3. Product does not meet expectations
- 4. Product defect

- 5. Delayed delivery, no need anymore
- 6. Product is not what was ordered, see B) below
- 7. Other reasons, please specify

Refund will be made to the credit card you used, Paypal etc. automatically

## **B)** Returning for exchange

Product	qty	Reason#	Product you wish to receive in exchange
Example product xxx size M	1	1	Example product xxx size L

If you have any questions, don't hesitate to contact us: info@pulju.net